



3138 10th Street North  
Arlington, VA 22201-2149  
703.522.4770 | 800.336.4644  
f: 703.524.1082  
nafcu@nafcu.org | nafcu.org

**National Association of Federally-Insured Credit Unions**

September 15, 2017

Richard Cordray  
Director  
Consumer Financial Protection Bureau  
1700 G. Street, NW  
Washington, DC 20552  
Alexandria, VA 22314

**RE: Equifax Data Breach**

Dear Director Cordray:

On behalf of the National Association of Federally-Insured Credit Unions (NAFCU), the only national trade association focusing exclusively on federal issues affecting the nation's federally insured credit unions, I am writing to you regarding the Equifax data breach, first reported on September 7, 2017. According to early analysis, as many as 150 million Americans may have been affected by this incident, possibly exposing Social Security numbers, birth dates, and other personal information and financial records.

Since the breach was first reported, NAFCU has heard that many credit union members are distressed and turning to their credit unions to learn whether Equifax's breach has exposed their data, what ramifications this poses, and what they can do to mitigate any further loss.

From NAFCU's understanding, it is not yet clear whether the full scope of the breach has been identified by Equifax, and there are conflicting reports questioning the accuracy of Equifax's database for consumers to check whether their data has been compromised.

Credit unions want to know which accounts have been compromised so that they can help their members. While NAFCU has already reached out to Equifax to learn more about the expanse of the breach, we have also become aware that several state regulators, such as the New York Department of Financial Services, have already started communicating and sharing information with banks under their supervision. In addition, as the regulator of jurisdiction, the Federal Trade Commission (FTC) has announced that it has formally started an investigation.

NAFCU is confident that your staff is diligently working to gather information that can be shared with credit unions. We ask that as you work with the FTC to learn more about the breach, please share information with credit unions on an on-going basis.

NAFCU appreciates you and your staff's response effort. Close communication and

Consumer Financial Protection Bureau

September 15, 2017

Page 2 of 2

information sharing will be critical moving forward. For our part, NAFCU has created a webpage - [http://www.nafcu.org/equifax\\_data\\_breach/](http://www.nafcu.org/equifax_data_breach/) - dedicated to providing credit unions and their members with informational resources and on-going developments. NAFCU would like to offer assistance in sharing any additional information and guidance that the agency has developed. Please do not hesitate to contact me at (703) 842-2234 or [chunt@nafcu.org](mailto:chunt@nafcu.org).

Sincerely,

A handwritten signature in cursive script that reads "Carrie R. Hunt".

Carrie R. Hunt

EVP of Government Affairs & General Counsel