NAFCU 2018 VENDOR DIRECTORY

Welcome to NAFCU's 2018 Vendor Directory. This directory is published annually in The NAFCU Journal. It is a valuable resource compiled to assist credit union executives in identifying, locating and sourcing credit union suppliers, their products and services.

To locate vendors of a specific product or service, refer to the PRODUCT DIRECTORY on pages 36–38. Each product category identifies a list of suppliers. To obtain a specific company's contact information, including website, turn to the VENDOR DIRECTORY on pages 39-51.

The vendors listed in this directory are not necessarily endorsed by NAFCU. These are paid advertisements.

NAFCU Services Preferred Partners can be easily identified by this seal next to their listings. With the Preferred Partner seal, **NAFCU Services designates** suppliers that are truly committed to credit unions and have undergone a rigorous evaluation process.

PRODUCT DIRECTORY

ACCOUNTING	CARD PRODUCTS & SERVICES	CREDIT/DEBIT PROGRAMS
CU Service Network42	Jack Henry & Associates, Inc.®45	Mastercard46
	Mastercard46	Strategic Resource Management49
ACH	Velocity51	Velocity51
Mastercard46		
	CHECK PRINTING/SUPPLIES	CREDIT/RISK MANAGEMENT
ASSET/LIABILITY MANAGEMENT	SAFEChecks49	Allied Solutions39
ConServe41	TROY Group, Inc50	
FHLBank Atlanta44		DATA LINKING OF FORMS
	COLLECTIONS	Oak Tree Business Systems, Inc47
ATMS/ATM NETWORKS	Allied Solutions39	
Vantiv, Inc51	ConServe41	DATA PROCESSING
	Dovenmuehle Mortgage, Inc43	Ascensus39
AUTO LEASING/PRICING/		CU*NorthWest43
LENDING	COMPUTER SYSTEMS/SERVICES	CUProdigy43
Credit Union Leasing of America (CULA)42	BrandProtect40	FirstClose44
TrueCar50	Share One, Inc49	Share One, Inc49
		Sharetec Systems49
BENEFITS	CONSULTING SERVICES	Symitar®, a Jack Henry Company49
BFB Gallagher40	Advisors Plus39	
CU Service Network42	Compliance Services Group, LLC40	DEBIT CARD PROCESSING/
KOFE46	COPILOT, LLC41	SERVICING
Pentegra47	OpExNow47	CULIANCE42
TriscendNP50	O'Rourke & Associates47	
	Pentegra47	DEBT PROTECTION
BRANCH EQUIPMENT/PRODUCTS	RGS Business Advisors48	Allied Solutions39
Wacom Technology Corporation51	RTE and Company LLC48	CUNA Mutual Group43
	Ventura/McDargh Real Estate Services 51	Securian49
BROKERAGE		
Cetera Financial Institutions40	COOPERATIVE, CUSO	DIGITALTRANSACTION
Money Concepts46	Compliance Services Group, LLC40	MANAGEMENT
	CU Solutions Group42	BrandProtect40
BUDGET/PLANNING	CU*NorthWest43	
Strategic Resource Management49	CULIANCE42	DISASTER RECOVERY
	CUProdigy43	CUProdigy43
BUSINESS INTELLIGENCE	PSCU48	Quantivate48
Advisors Plus39	The Servion Group49	
BrandProtect40		E-STATEMENTS
J.D. Power Valuation Services, formerly	CREDIT/DEBIT PROCESSING	Computer Services, Inc. (CSI)41
NADA Used Car Guide45	Jack Henry & Associates, Inc.®45	
	Mastercard46	EDUCATION
CALL CENTERS	PSCU48	Ascensus39
ConServe41	Vantiv, Inc51	KOFE46
PSCU48		

EXECUTIVE BENEFITS	INFORMATION MANAGEMENT/	MANAGEMENT CONSULTING
BFB Gallagher40	PROCESSING	COPILOT, LLC41
OM Financial Group47	FirstClose44	CU*NorthWest43
TriscendNP50	Sharetec Systems49	OpExNow47
	Symitar®, a Jack Henry Company49	RGS Business Advisors48
EXECUTIVE COMPENSATION		
BFB Gallagher40	INSTANT ISSUANCE	MARKETING PROGRAMS/MCIF
O'Rourke & Associates47	Vantiv, Inc51	Affinion Group39
		Concepts Unlimited Ad Agency41
EXECUTIVE SEARCH	INSURANCE PROGRAMS	Third Degree Advertising and
DDJ Myers, Ltd43	Affinion Group39	Communications, Inc50
O'Rourke & Associates47	Allied Solutions39	
	BFB Gallagher40	MEMBER PROMOTIONS/
FINANCIAL & CORRESPONDENT	CUNA Mutual Group43	SERVICES
eZforex.com44	Genworth Mortgage Insurance44	Affinion Group39
FHLBank Atlanta44	Institution Solutions45	Concepts Unlimited Ad Agency41
	Insuritas45	Insuritas45
FINANCIAL PLANNING & WEALTH	MAPFRE Insurance46	TrueCar50
MANAGEMENT	Securian49	Velocity51
Cetera Financial Institutions40		
CUNA Mutual Group43	IRA PROGRAMS	MERCHANDISING
Money Concepts46	Ascensus39	Third Degree Advertising and
OM Financial Group47		Communications, Inc50
	INVESTMENTS/RATES	
FOREIGN EXCHANGE	Money Concepts46	MERGERS
eZforex.com44		Howard & Howard Attorneys PLLC45
	LEADERSHIPTRAINING	
FORMS/LENDING DOCUMENTS	DDJ Myers, Ltd43	MORTGAGE PRODUCTS &
Oak Tree Business Systems, Inc47		SERVICES
	LEGAL SERVICES	Allied Solutions39
FRAUD PROTECTION/CONTROL	Adler Law Group39	CU Direct42
Banker's Toolbox40	Howard & Howard Attorneys PLLC45	Dovenmuehle Mortgage, Inc43
Mastercard46		FHLBank Atlanta44
SAFEChecks49	LOAN PRODUCTS & SERVICES	Genworth Mortgage Insurance44
TROY Group, Inc50	ConServe41	Info-Pro Lender Services, Inc45
Vantiv, Inc51	Credit Union Leasing of America (CULA)42	LenderClose46
	CU Direct42	Member First Mortgage46
HEALTH SAVINGS ACCOUNTS	Dovenmuehle Mortgage, Inc43	The Servion Group49
Ascensus39	FirstClose44	Wolters Kluwer51
	Info-Pro Lender Services, Inc45	
HOME BANKING	Institution Solutions45	ONLINE INSURANCE
Daon43	J.D. Power Valuation Services, formerly	Institution Solutions45
Q248	NADA Used Car Guide45	MAPFRE Insurance46
Sharetec Systems49	Member First Mortgage46	
	Securian49	
INDIRECT LENDING	Triad Financial Services, Inc50	
Credit Union Leasing of America (CULA)42	TrueCar50	
CU Direct42	Wolters Kluwer51	

Triad Financial Services, Inc.....50

UNLINE SERVICES		RETIREMENT PLANS/SERVIC	E5	IAX FILING/ IAX SERVICES	
FirstClose		Ascensus		Info-Pro Lender Services, Inc	45
Insuritas		BFB Gallagher			
J.D. Power Valuation Services, formerly		Cetera Financial Institutions		TECHNOLOGY	
NADA Used Car Guide	45	CUNA Mutual Group	43	Computer Services, Inc. (CSI)	
KOFE	46	Institution Solutions	45	CUProdigy	43
Q2	48	OM Financial Group	47	CU Service Network	42
		Pentegra	47	LenderClose	46
OUTSOURCE MARKETING		TriscendNP	50	NContracts	47
Advisors Plus	39			Symitar®, a Jack Henry Company	49
Concepts Unlimited Ad Agency	41	RISK MANAGEMENT		Q2	
Oak Tree Business Systems, Inc		CBANC Network, Inc	40	Wacom Technology Corporation	
Third Degree Advertising and		Compliance Services Group, LLC		3, 1	
Communications, Inc	50	Computer Services, Inc. (CSI)		TRAINING	
· · · · · · · · · · · · · · · · · · ·		ConServe		Genworth Mortgage Insurance	44
PAYMENTS		COPILOT, LLC		OpExNow	
Jack Henry & Associates, Inc.®	45	GlobalVision Systems		ο ρ <u>-</u> ο	
PSCU		NContracts		TRANSACTION PROCESSING	
Vantiv, Inc		PSCU		Daon	43
variety, inc.	5 1	RGS Business Advisors		eZforex.com	
PEER BENCHMARKING		RTE and Company LLC		eziolex.com	
CBANC Network, Inc	40	Quantivate		VOICE RECOGNITION RESPONS	SE.
CDAINC NEtWORK, ITC	40	van Wagenen Financial Services		Q2	
PREDICTIVE ANALYTICS		van wagenen Financial Services	3 1	Q2	40
Advisors Plus	20	SECURITY SYSTEMS & PROD	LICTO	WEBSITE DEVELOPMENT &	
				HOSTING	
CUNA Mutual Group	43	Q2			
PROFITA BILLITY		TROY Group, Inc	50	Third Degree Advertising and	-
PROFITABILITY	40	CHARED DRANGHING		Communications, Inc	50
Strategic Resource Management	49	SHARED BRANCHING			
DEAL FOTATE OFFICE		CUProdigy	43		
REAL ESTATE SERVICES					
LenderClose		SIGNATURE CAPTURE/			
Member First Mortgage		VERIFICATION SOFTWARE			
Ventura/McDargh Real Estate Services	50	Wacom Technology Corporation	51		
REGULATORY COMPLIANCE		SOFTWARE			
Affinion Group	39	Banker's Toolbox	40		
Banker's Toolbox	40	FirstClose	44		
CBANC Network, Inc		SAFEChecks			
Computer Services, Inc. (CSI)		ShareOne, Inc	49		
COPILOT, LLC		TROY Group, Inc			
CU Service Network		17			
GlobalVision Systems		STRATEGIC PLANNING			
Howard & Howard Attorneys PLLC		Advisors Plus	39		
Oak Tree Business Systems, Inc		DDJ Myers, Ltd			
RTE and Company LLC		OpExNow			
Quantivate		RGS Business Advisors			
Ventura/McDargh Real Estate	10	Third Degree Advertising and			
Services	51	Communications, Inc	50		
Wolters Kluwer		Communications, IIIC			
ANOUTE13 MINAMEI	J I				

Δ

Adler Law Group

David M. Adler, CEO/Founder 300 Saunders Road, Suite 100 Riverwoods, IL 60015 Phone: 866-734-2568 Fax: 866-734-2568 david@adler-Law.com www.adler-law.com

We solve legal problems caused by development and use of technology in a business. We offer reduced-rate services to Credit Unions, and flat-fee or value-fee services. We focus on Copyright, Trademark, Media, Entertainment, IT, Digital Business, Software, Privacy & Security, and advising business units and executives on how to navigate these issues.



Advisors Plus

Glynn Frechette, Senior Vice President 560 Carillion Parkway St. Petersburg, FL 33716 gfrechette@pscu.com pscu.com/advisorsplus

Advisors Plus consultants help credit unions meet their business challenges and grow. Whether you want to increase membership, enhance your product offerings, or streamline operations to improve profitability, our team of experts will put its 200+ years of combined financial services experience to work in meeting your goals. We partner with your credit union to create customized, innovative, best-in-class solutions that yield immediate, powerful, measurable results and live up to the Advisors Plus promise: Value Delivered. Advisors Plus is a division of PSCU.





Affinion Group

Tom Kazar, GVP Sales & Business Development 801 Crescent Centre Drive Franklin, TN 37067 Phone: 630-215-6042 tkazar@affiniongroup.com www.affinioninsurancesolutions.com

Affinion Group enhances the value of our partners' member relationships with insurance programs that increase member loyalty. Affinion's programs drive member financial security and also deliver incremental non-interest income opportunities for over 3,000 partners.

Affinion Group is the NAFCU Services Preferred Partner for Accidental Death and Dismemberment (AD&D) Insurance.





Allied Solutions

Dave Underdale, SVP/CMO 350 Veterans Way, Suite 200 Carmel, IN 46032 Phone: 800-826-9384 david.underdale@alliedsolutions.net www.alliedsolutions.net

Allied Solutions is one of the nation's leading providers of insurance, lending, and marketing solutions for financial institutions. We help our clients grow their bottom line, protect their business and consumers, and evolve to stay ahead of the competition. We do this through five solution offerings:

- Enhance Revenue we offer a wide variety of products, services, and delivery methods to grow your revenue
- Expand Lending our technology and risk-based lending solutions ensure you

maximize your lending operations

- Manage Risk our industry-leading programs cover your business and provide insurance tracking and recovery solutions for your lending collateral
- Improve Market Share our new products and services ensure you stay ahead of the competition
- Engage Employees our combination of unique benefit solutions and training and development resources enhance employee engagement

Allied Solutions is the NAFCU Services
Preferred Partner for Insurance — Bond,
Creditor Placed, Guaranteed Asset Protection,
Mechanical Breakdown Protection. Contact
us at 800.826.9384. www.alliedsolutions.net





Ascensus

Mary Panzer, Internal Sales Manager PO Box 979 Brainerd, MN 56402 Phone: 800-346-3860 mary.panzer@ascensus.com www.ascensus.com

Ascensus is the largest independent retirement and college savings services provider in the United States, helping over 7 million Americans save for the future. With over 35 years of experience, they offer tailored solutions that meet the needs of financial professionals, employers, and individuals. Ascensus specializes in recordkeeping, administrative, and program management services, supporting over 47,000 retirement plans, over 3.9 million 529 college savings accounts, and a growing number of ABLE savings accounts. It also administers more than 1.5 million IRAs and health savings accounts and is home to one of the largest ERISA consulting teams in the country.

Ascensus delivers a full range of solutions for organizations seeking to achieve and

maintain operational compliance and market share in the IRA, HSA, ESA, and retirement plan industry.

Ascensus is the NAFCU Services Preferred Partner for IRA, retirement plan, and Health Savings Account (HSA) solutions software, training, documents, and consulting.

В

Banker's Toolbox

Alyssa Albertson 12331-B Riata Trace Pkwy, Bld 4 Ste 200 Austin, Texas 78727 Phone: 512-279-5876 Alyssa.albertson@bankerstoolbox.com www.bankerstoolbox.com

Banker's Toolbox provides tailored solutions for BSA/AML and fraud detection, beneficial ownership, OFAC scanning, and secure wire processing automation that are designed, supported and served by industry experts. With Banker's Toolbox, users are empowered with transparency, control over their systems and flexible deployment options, laying the groundwork for growth and success.





BFB Gallagher.

Liz Santos, Area Vice President, Marketing and Business Development 4600 Park Road, Suite 200 Charlotte, NC 28209 Phone: 866-332-2265 Liz_Santos@ajg.com www.BFBbenefit.com

BFB Gallagher consults on Executive Benefits, Benefit Liability Management, Institutional Asset Management, and Charitable Donation Accounts. More than 400 credit unions and other nonprofits utilize our solutions for recruiting, rewarding, and retaining their human capital, including innovative methods for offsetting those costs. Our customized solutions ensure federal and

state regulatory compliance in meeting your needs throughout the life of your plans, from board education and design to implementation and administration. You and your participants receive online account access, featuring on-demand reports, accounting entries, due diligence reports, and more.

To help you benchmark your benefit plans, we are pleased to offer the annual NAFCU–BFB Gallagher Executive Compensation and Benefits Survey at no charge to the credit union community.

BFB Gallagher is the NAFCU Services Preferred Partner for Executive Benefits and Compensation Consulting Services. View educational resources and register for upcoming webinars at www.BFBbenefit.com.



BrandProtect

Shanna Gordon, Sales and Marketing Director 5520 Explorer Drive, Suite 2015 Mississauga, ON, L4W 5L1, Canada Phone: 866-721-3725 sales@brandprotect.com www.brandprotect.com

BrandProtect helps organizations gain control over how they are represented online by uncovering and mitigating the threats that put their rights, revenue streams and reputation at risk.

BrandProtect is the NAFCU Services Preferred Partner for Cyber Threat Intelligence and Brand Protection. C

CBANC Network, Inc.

Cara Hayward,
Director of Business Development
4200 North Lamar Boulevard, Suite 250
Austin, Texas 78756
Phone: 512-583-4570
chayward@cbancnetwork.com
www.cbancnetwork.com

We are the professional network for credit union professionals, empowering them to collaborate, share information and lead the evolution of community banking. Every day, thousands of verified financial professionals leverage a trusted community powered by CBANC to make more intelligent vendor decisions, navigate compliance challenges, answer questions and advance their careers.

Cetera Financial Institutions

Sean Casey, EVP,
Director of Business Development
400 First Street South
St. Cloud, MN 56301
Phone: 800-245-0467
Fax: 855-838-3502
sean.casey@ceterafi.com
www.ceterafinancialinstitutions.com

Cetera Investment Services LLC is a self-clearing registered broker-dealer who delivers customized investment and insurance solutions to financial institutions nationwide. Cetera Investment Services helps institutions expand their financial offerings, which allows clients to pursue their financial goals through a holistic approach while delivering sound and strong financial solutions.

Compliance Services Group, LLC

John Bley, President & CEO 2405 Evergreen Park Dr SW, Suite B4 Olympia, WA 98502 Phone: 360-943-7137 Fax: 360-943-7138 ContactUs@ComplianceServicesGroup.com www.ComplianceServicesGroup.com

Compliance Services Group is focused on meeting your financial services compliance needs at a value proposition. We can help you implement and maintain a high-quality compliance management program for less than it costs to maintain internal expertise. We also offer compliance audit services. Contact us to discuss your specific needs.



Computer Services, Inc. (CSI)

Marcus Hayes, Business Development Director 13860 Ballantyne Corporate Place, Suite 200 Charlotte, NC 28277 Phone: 800-545-4274 x 17280 associations@csiweb.com www.csiweb.com

Managing today's complex regulatory requirements can be challenging for any business, and CSI backs a variety of industries including financial services, import/export, insurance, payments and transportation services. Through innovative technology and personal service, CSI provides a full range of compliance solutions for the requirements of OFAC, BSA/AML, GLBA, USA PATRIOT Act, Reg E and more.

Concepts Unlimited Ad Agency

Steve Jones, President 1250 Capital of Texas Hwy S., #3-350 Austin, Texas 78746 Phone: 512-328-3576 Fax: 512-328-0757 stevejones@cuadvertising.net www.cuadvertising.net

Concepts Unlimited specializes in creating powerful brands, savvy marketing and long-term relationships with credit unions of all asset sizes and FOMs. Put our endless quest for great marketing ideas and strategies, boundless enthusiasm for problem-solving and infinite dedication to client service to work for your credit union.



ConServe

Lynn DiBiase, Director 200 CrossKeys Office Park Fairport, NY 14450 Phone: 866-460-8912 Fax: 585-421-1028 salesinfo@conserve-arm.com www.conserve-arm.com

For more than 30 years, ConServe's innovative collection solutions have helped our Clients maximize recoveries, increase ROI and reduce charge-off accounts. Our unique synergy of analytics-driven technologies and skilled collection experts serves as an extension of both your team and your brand, with proactive tools and processes designed to streamline the entire collections effort.

Most importantly, we are committed to doing the right thing, at the right time, the right way. Ethics and compliance drive all our activities, and we adhere to the highest quality, consistency, and performance standards. Our team is committed to Fostering Financial Freedom® by helping your members meet their financial obligations in a way that empowers them with a sense of control and self-esteem.

We call our redefined approach The ConServe Advantage®: It's the reason our Clients rank us as their preferred partner for accounts receivable management. We invite you to experience the difference yourself.



COPILOT, LLC (an ERM focused Credit Union CUSO)

Gil Bohene, CEO 2451 Midtown Avenue, Suite 920 Alexandria, VA 22303 Phone: 703-981-5371 Fax: 703-960-2274 gb4fcs@outlook.com mycopilotcuso.org

COPILOT, LLC, is an Enterprise-Wide Risk Management service organization with a primary focus on assisting the credit union community to comply with Federal, State and NCUA regulations and maintaining strong internal controls and proper segregation of duties and reduce risks in their business and financial operations environment.

Our name says it all:

- C Compliance Risk
- O Operations Risk
- P Portfolio Concentration Risk
- I Indirect Lending Risk
- L Loan Portfolio Risk
- O Outsourced & 3rd Party Vendor Risk (includes Cloud Computing Risks)
- T Technology Risk (includes CyberSecurity Risks)

Credit Union Leasing of America (CULA)

John Thomas, CEO 3111 Camino Del Rio North, Suite 203 San Diego, CA 92108 Phone: 800-878-5400 x 336 Fax: 619-516-3910 jthomas@cula.com www.cula.com

CULA is the smart and reliable choice in indirect vehicle leasing for credit unions that want to balance the credit union's portfolio with better performing assets. Capitalize on the fastest-growing market opportunity by working with an experienced partner that understands your needs, is responsive and that minimizes your risk.

CU Direct

John Carrington, Sr. Vice President of Sales 2855 East Guasti Road, Suite 500 Ontario, CA 91761 Phone: 877-744-2835 Fax: 909-2972933 john.carrington@cudirect.com www.cudirect.com

CU Direct helps credit unions increase loan volume and income, create efficiencies, and grow membership through its automotive, lending, and strategic solutions. CU Direct offers an extensive suite of products and services designed to help credit unions advance their lending programs, while managing risk. For more information, visit www.cudirect.com.



CU Service Network

Daniel Burk, SVP Business and Product Development 274 Union Blvd., Ste. 320 Lakewood, CO 80228 Phone: 720-945-7250 info@cusn.com www.cusn.com

Credit unions come to us because they want to make their back office operation more efficient and take advantage of economies of scale. They come to us for consulting on specific projects, to fully outsource their back office services, and everything in between. They come to us because we are experts and pioneers in the credit union back office arena.

Our suite of accounting, compliance, HR and IT services are designed specifically for credit unions large and small who demand flexibility and cost-consciousness. Because no two credit unions are the same.

CU Solutions Group

Leslie Norush, Director of National Sales 38695 W. 7 Mile Rd., Ste. 200 Livonia, Michigan 48152-7097 Phone: 800-262-6285 x542 Fax: 866-475-4564 Leslie.Norush@CUSolutionsGroup.com www.CUSolutionsGroup.com

CU Solutions Group is a credit union service organization serving the credit union industry through enhanced technology, marketing, and performance solutions. The organization is dedicated to helping its 3,400 credit union clients serve, grow and build financial strength.



CULIANCE

Joe Woods, VP, Sales & Relationship Management 2252 Killearn Center Blvd., Suite 2A Tallahassee, FL 32309 Phone: 614-378-0367 Joe.woods@culiance.com www.culiance.com

Culiance is comprised of the largest credit union-owned ATM and POS network, including access to the most surcharge-free ATMs in the nation. Culiance offers a range of payment-related programs and services that can be tailored to meet the objectives of individual credit unions to meet the demands of an ever-changing financial services industry. At Culiance we are committed to providing the expertise and services credit unions need to compete and improve their members' lives. For more information, visit culiance.com.





CUNA Mutual Group

Janet B. McDonald, Senior Sales Market Manager 5910 Mineral Point Road Madison, WI 53705-4456 Phone: 800-356-2644 janet.mcdonald@cunamutual.com www.cunamutual.com

CUNA Mutual Group is a financially strong insurance and investment company. For generations, we've partnered with credit union leaders to protect and grow their businesses, and help people plan, protect and invest for their future. CUNA Mutual Group offers commercial and personal insurance products; lending and payment security solutions; and retirement, investment and marketing services.

Additional information about the company can be found at www.cunamutual.com.

CUNA Mutual Group is the NAFCU Services Preferred Partner for TruStage® Auto & Home and Life Insurance Products and Analytics.

CU*NorthWest

Elizabeth Evans, Business Development 1421 N. Meadowwood Lane, Ste. 130 Liberty Lake, WA 99010 Phone: 509-922-7646 ext. 303 Fax: 509-922-0148 elizabeth.evans@cu-northwest.com www.cunorthwest.com

CU*NorthWest is a 100% credit union-owned Cooperative CUSO that deploys its flagship CU*BASE core processing system as an online (ASP) or in-house solution. As a cooperative, CU*NorthWest drives affordable and state-of-the-art technology solutions for credit unions including the It's Me 247 online and mobile banking product suite. Please visit www. cunorthwest.com for more information.



CUProdigy

Anthony Montgomery, CEO 209 E Gordon Ave Layton, UT 84014 Phone: 802-451-9101 elevate@cuprodigy.com www.cuprodigy.com

CUProdigy, a 100% credit union owned CUSO, provides a modern, cloud-based core processing platform that is unmatched in openness, flexibility and functionality. The platform is API driven, making third-party connectivity a snap. What's more, we don't charge for third-party integrations. Deploy what you want, when you want. Likewise, we don't nickel and dime you with add-ons. If we build it, everybody gets it – for free. Finally, we offer all this for only \$1 per member per month. If you're not ready for a new core, we also offer core-agnostic cloud infrastructure services tailored specifically for credit unions.





Daon

Robert Long, Senior Vice President, Americas 11911 Freedom Drive, Suite 900 Reston, VA 20190 Phone: 703-984-4400 sales@daon.com www.daon.com

Daon is an innovator in developing and deploying biometric authentication and identity assurance solutions worldwide. Daon's IdentityX® platform authenticates people using biometrics such as their face, voice, and fingerprint and boasts millions of users around the world.

Daon is the NAFCU Services Preferred Partner for Biometric Authentication Platform.



DDJ Myers, Ltd.

Deedee Myers, Chief Executive Officer 4455 E Camelback Road, C138 Phoenix, AZ 85018 Phone: 800-574-8877 deedeemyers@ddjmyers.com www.ddjmyers.com

DDJ Myers is an industry thought and best-practice leader and is considered the subject-matter expert for board governance, executive development, succession planning, strategic planning, and cultivating talent in the emerging leader population.

DDJ Myers is the NAFCU Services Preferred Partner for Leadership Training, Executive Search and Recruitment Services.



Dovenmuehle Mortgage, Inc.

David Allison, Senior Vice President 1 Corporate Drive Lake Zurich, IL 60047 Phone: 847-550-7550 david.allison@dmicorp.com www.dovenmuehle.com

Dovenmuehle is the leading subservicing company in the United States, with over 350 clients of all sizes nationwide. Dovenmuehle provides private label subservicing for mortgage loan and servicing portfolios, ensuring compliance with federal, state, and mortgage agency loan servicing requirements.

Dovenmuehle is the NAFCU Services Preferred Partner for Mortgage Subservicing.



eZforex.com

Jeremy Joseph, Foreign Exchange Sales 213 N Fredonia Street, Suite 240 Longview, TX 75601 Phone: 903-248-4088 jeremy.joesph@ezforex.com www.ezforex.com

eZforex.com generates new fee income with disruptive innovative solutions for international payments. It also provides the first turn-key solution for the Federal Reserve's FedGlobal® ACH. Additionally, eZforex.com enables thousands of credit unions to deliver foreign cash to members.

eZforex.com is the NAFCU Services Preferred Partner for Foreign Currency Exchange Services.

F



FHLBank Atlanta

Scott Brennan, First Vice President, Director of Sales 1475 Peachtree Road NE Atlanta, GA 30309 Phone: 404-888-5386 sbrennan@fhlbatl.com www.fhlbatl.com

FHLBank Atlanta offers competitively priced financing, community development grants, and more to help member financial institutions make affordable home mortgages and provide economic development credit to communities.

FHLBank Atlanta is the NAFCU Services Preferred Partner for Credit Union Liquidity and Financing Services.



FirstClose

Leigh Richey, Director of Marketing 6618 Sitio Del Rio, E-101 Austin, Texas 78730 Phone: 512-900-8893 leigh.richey@firstclose.com www.firstclose.com

FirstClose is a national aggregator of industry-leading real estate settlement services for Banks and Credit Unions. The company's flagship product, the FirstClose Report, is the first title report with capabilities to consolidate flood, valuation, tax and other important data elements within a single file. What takes days now takes seconds with the FirstClose Report, and clients have seen a drastic decrease in closing times, cost and risk. Don't forget about an increase in happier borrowers. Released in Q4 2017, First-Close debuted a new pared-down version of the FirstClose Report, the FirstLook Report. FirstLook is intended as a prequalification tool for all mortgage and home equity loans. FirstClose strives for home lending to be as easy and painless as possible by using cutting-edge, patent-pending technology that is backed by trusted industry partnerships to create a world-class solution.

G





Geezeo

Steve Nigri, VP Sales 35 Braintree Hill Office Park Braintree, MA 02184 Phone: 866-876-3654 sales@geezeo.com www.geezeo.com

Geezeo offers more than 400 financial institutions an integrated suite of digital tools and services, including its proven Personal Financial Management (PFM) platform. The Geezeo solution is thoughtfully integrated

within the credit union's online banking platform. PFM gives credit unions the ability to drive growth, engagement, and advocacy by leveraging actionable PFM data to create relevant and contextual marketing offers.

Geezeo's out-of-the-box PFM integrations and custom solutions, including Responsive Tiles, enable credit unions to provide seamless and engaging digital experiences for your members. Our platform syncs members' financial data. This enhances the credit union's ability to provide appropriate product and service offers to members through digital and conventional channels.

Geezeo is the NAFCU Services Preferred Partner for Personal Financial Management.



Genworth Mortgage Insurance

Melissa Lineberry, Credit Union Segment Manager 8325 Six Forks Road Raleigh, NC 27615 Phone: 919-870-2411 melissa.lineberry@genworth.com www.mi.genworth.com/cu

At Genworth Mortgage Insurance, we know dedication to member services and your community is what makes the Credit Union experience unique. Experience the Genworth MI "Good to CU" difference. Let's help someone buy a house today.

Genworth is the NAFCU Services Preferred Partner for Private Mortgage Insurance.





Global Vision Systems

Catherine Lew, VP Business Development 9401 Oakdale Avenue, Suite 100 Chatsworth, CA 91311 Phone: 888-227-7967 clew@gv-systems.com www.gv-systems.com

GlobalVision Systems is the leading provider of the most advanced and comprehensive regulatory compliance, risk management, anti-money laundering and anti-fraud solutions. Financial institutions are required to comply with the Bank Secrecy Act, the USA PATRIOT Act, requirements from the Office of Foreign Assets Control and other government agencies. The Federal Financial Institutions Examination Council published the BSA/AML Examination Manual detailing regulatory requirements for financial institutions. Credit unions choose GlobalVision's solutions to ensure compliance with these regulations.

GlobalVision Systems is the NAFCU Services Preferred Partner for BSA/AML/ATF/FACTA/ UIGEA Solutions.

н

Howard & Howard Attorneys PLLC

Steve Van Beek and Michael Bell, Attorneys 450 West Fourth Street Royal Oak, MI 48067 Phone: 248-723-0521 or 248-723-0493 Fax: 248-645-1568 svb@h2law.com; mmb@h2law.com www.howardandhoward.com

Howard & Howard Attorneys provide legal services nationally to state and federally-chartered credit unions as they navigate the complex regulatory environment. Beyond the crucial regulatory and compliance support, our attorneys provide strategic guidance and advice for clients — including mergers and acquisitions, strategic planning, vendor due diligence and contract reviews.

Info-Pro Lender Services, Inc.

Brian Carmody, Marketing Manager 1325 S. Main St. Fond du Lac, WI 54935 Phone: 888-893-0393 Fax: 920-924-9219 bcarmody@info-pro.com www.info-pro.com

Info-Pro provides real estate tax tracking, escrow processing, flood determination, and property insurance services to over 350 financial institutions across the U.S. Lenders use Info-Pro to achieve compliance and minimize costs and risks associated with the loss of real estate collateral due to inaccurate data and delinquent property taxes.



Institution Solution

Greg Hagan, Senior Vice President 111 W Spring Valley Road, Suite 200 Richardson, TX 75081 Phone: 800-365-7526 Fax: 214-206-9916 ghagan@isillc.com www.isillc.com

Institution Solutions is a trusted industry leader providing solutions for Credit Unions and their members since 1996. Through the Credit Union space, Institution Solutions has built a standard of excellence in insurance, technology, and customer service. We will continue to leverage that success and focus on providing the best products and service to everyone, while keeping the high expectations of customer service that is so important to our partners and their members.

We understand the needs of our partners and are aware of your uniqueness. Our team also builds and operates several Credit Union Service Organizations (CUSOs). Learn more at www.isillc.com.



Insuritas

Jeffrey C. Chesky, President & CEO 1 Hartfield Boulevard East Windsor, CT 06088 Phone: 860-653-1100 jchesky@insuritas.com www.insuritas.com

Insuritas is the nation's leader in insurance agency outsourcing for financial institutions. With Insuritas' turnkey solutions, credit unions can own a complete insurance agency without the significant capital investments required to build, buy, or inherit agency operational risks.

Insuritas is the NAFCU Services Preferred Partner for Outsourced Insurance Agency Solutions.

J.D. Power Valuation Services, formerly NADA Used Car Guide

Doug Ott, Account Executive 8401 Greensboro Drive, Suite 1000 McLean, VA 22102 Phone: 703-749-4710 doug.ott@jdpa.com www.nada.com/b2b

J.D. Power Valuation Services, formerly NADA Used Car Guide, is a leading provider of vehicle valuation products and services to businesses. Its team collects and analyzes over 1 million automotive and truck wholesale and retail transactions per month, and delivers a range of guidebooks, auction data, analysis and data solutions.

Jack Henry & Associates Inc.®

Tracy Almquist, Marketing Manager 8985 Balboa Avenue San Diego, CA 92123 Phone: 619-542-6951 talmquist@jackhenry.com www.jackhenry.com

Jack Henry & Associates, Inc.® offers full

service and in-house credit, debit, and ATM processing backed by a comprehensive suite of tools for fraud mitigation, digital payments, plastics manufacturing and personalization, loyalty programs, and data analytics. www.jackhenry.com

K



KOFE

Beatriz Hartman, Director Financial Wellness and Community Engagement Phone: 800-901-8304 info@kofetime.com www.kofetime.com

KOFE, Knowledge of Financial Education, provides a financial education program combining online tools, webinars, and coaching. Our goal is to help members improve their personal finances and credit, to be more engaged with your products and services.

KOFE is the NAFCU Services Preferred Partner for Financial Literacy.

L

LenderClose

Omar Jordan, President 974 73rd St., Suite 8 Windsor Heights, IA 50324 Phone: 855-525-6730 ojordan@lenderclose.com www.LenderClose.com

A single access point for flood, valuation, title, docs, recording, tax tracking, etitle, notary services, credit and income verification NATIONWIDE. No term contracts, no setup fees, no license fees, just pay as you order. Set up a demo at our website.

M

MAPFRE Insurance

Julie Rathbun, Business Development Manager – USA 2633 Camino Ramon Suite 300 San Ramon, CA 94583 Phone: 925-963-0691 jrathbun@mapfreusa.com www.mapfreinsurance.com

MAPFRE Insurance is the 19th largest private passenger auto insurer in the United States. MAPFRE's Credit Union model provides full assistance in creating, training, managing, and marketing your own Insurance Agency. No initial capital investment and you will receive 100% of the commissions while promoting your Credit Union Brand.



mastercard

Mastercard

Joe Little, Vice President Mastercard Worldwide 2000 Purchase Street Purchase, NY 10577 Phone: 914-249-6072 Joe.Little@mastercard.com www.mastercard.us/communityinstitutions

Mastercard (NYSE: MA), is a technology company in the global payments industry. We operate the world's fastest payments processing network, connecting consumers, financial institutions, merchants, governments and businesses in more than 210 countries and territories. Mastercard products and solutions make everyday commerce activities – such as shopping, traveling, running a business, and managing finances – easier, more secure, and more efficient for everyone. Follow us on Twitter @MastercardNews.

Mastercard is the NAFCU Services Preferred Partner for Credit, Debit and Prepaid Branded Products.



Member First Mortgage

David Clark, Sr. Account Executive 616 44th Street SE Grand Rapids, MI 49548 Phone: 616-301-6260 Fax: 616-588-9779 dave.clark@memberfirstmortgage.com www.memberfirstmortgage.com

Member First Mortgage is a multi-credit union owned CUSO offering a variety of mortage lending partnership opportunities to fit your Credit Union's needs! Equal Opportunity Lender, NMLS ID#149532.

- Retail and Correspondent partnerships
- Full suite of Conventional, Government and CU Portfolio products
- In-house Servicing/Sub-Servicing
- Contract Processing, Underwriting and Servicing/Sub-Servicing
- Customizable Servicing solutions



Money Concepts

Barry Dayley, Executive Vice President 11440 North Jog Road Palm Beach Gardens, FL 33418 Phone: 561-847-2112 barry@moneyconcepts.com www.moneyconcepts.com

Money Concepts was formed in 1979 to enable independent practitioners and financial institutions to offer Financial Planning and Wealth Management while lowering the complexity and cost of offering these services.

Money Concepts is the NAFCU Services Preferred Partner for Turnkey Financial Planning & Wealth Management Solutions.

Ν

NContracts

Marnie Keller, Senior Vice President, Marketing 214 Overlook Circle Brentwood, TN 37027 Phone: 202-329-3170 marnie.keller@ncontracts.com www.ncontracts.com

Ncontracts is the leading provider of risk management solutions for credit unions. Our comprehensive and secure online product suite and team of exceptional legal, financial, technology, and client services experts help banks manage third-party vendor relationships and contracts, assess and address risks and audit findings, and implement time-saving, cost-cutting software and guidance.

0



Oak Tree Business Systems, Inc.

Jeff Osburn, Director of Client Services 42645 Moonridge Road P.O. Box 6967 Big Bear Lake, CA 92315 Phone: 800-537-9598 Fax: 877-585-4226 ClientServices@OakTreeBiz.com www.OakTreeBiz.com

For 35+ years, Oak Tree has provided forms, lending documents, and disclosures exclusively for credit unions in all aspects of operation:

- Membership
- Consumer Loans
- Home Equity Lending
- Business Membership
- Member Business Lending

We also provide:

- Data Linking Services
- Forms Training
- Compliance Support
- · Legal Opinion Letters

- Compliance Warranty
- Marketing Services
- Spanish Forms

We work with you to create forms that integrate seamlessly with your data/ loan processing system for a streamlined performance and a smooth work flow. Our documents are easy to use, are specifically designed to match your policies and procedures, and comply with both state and federal regulations.

OM Financial Group

Emily Barrows, Client Services 101 Federal Street, Suite 800 Boston, MA 02110 Phone: 617-526-8243 EBarrows@FinancialGuide.com www.omfingroup.com

OM Financial Group is a leading provider of funding solutions for credit union retirement and employee benefit programs. Our executive benefits program can help you create tax-free retirement income for your executives, attract and retain top executive talent and take advantage of an outstanding permissible investment opportunity.



OpExNow

Arleen Scavone, Founder and Managing Partner 19712 McArthur Blv., Suite 110 Irvine, CA 92612 Phone: 818-516-2692 arleen.scavone@opexnow.com www.opexnow.com

Industry Professionals partnering with Credit Unions to develop, design and deploy strategies and controls for Lending, Compliance, Servicing, Training and Member Experience. From strategic planning facilitation to procedural writing to system implementations, OpExNow places only proven industry experts with deep subject matter knowledge in each assignment.

We collaborate with management and associates to align resources and ensure knowledge transfer. Core services include strategy definition, leadership and Board compliance assessments, leadership and skills-based training, policy and procedures writing, process and project management, LOS, POS, mortgage technology RFPs and implementations.

Complimentary consultations and capability demonstrations will be scheduled at Client's request.

O'Rourke & Associates

Rebecca Bower, President 365 South Spruce Avenue, 2nd Floor South San Francisco, CA 94080 Phone: 800-394-1918 Fax: 650-589-8749 info@omaconsult.com www.orourkeconsult.com

O'Rourke & Associates offers a wide range of executive search services nationwide exclusively to the credit union industry. Expertise lies in the areas of CEO and Executive Recruitment, Compensation and Retention Analysis and HR Consulting. For more information, contact our industry experts to experience the gold standard.

P



Pentegra Retirement Services

Pete Swisher, Senior Vice President, National Sales 701 Westchester Avenue, Suite 320E White Plains, NY 10604 Phone: 800-872-3473 pete.swisher@pentegra.com www.pentegra.com

Pentegra is a leading provider of retirement plan and fiduciary outsourcing to credit unions nationwide. Today, with more than 70 years built serving your industry, our retirement programs help credit unions build a competitive advantage.

Pentegra is the NAFCU Services Preferred Partner for Qualified Retirement Plans for Credit Union Employees.



PSCU

Brian Scott, SVP, Sales and Solutions Consulting 560 Carillon Parkway St. Petersburg, FL 33716 Phone: 844-367-7728 moreinfo@pscu.com www.pscu.com

Established in 1977, PSCU is the nation's leading credit union service organization (CUSO). PSCU's products, financial services solutions and service model collectively support over 850 Owner credit unions representing more than 20 million credit, debit, prepaid, online bill payment and mobile accounts; protect over 2 billion transactions annually from fraud; and optimize credit union performance and growth. Comprehensive 24/7/365 member support is delivered through call centers located throughout the United States.

O





Q2

Janine Kasper, Strategic Business Partner Manager 13785 Research Boulevard, Suite 150 Austin, TX 78750 janine.kasper@q2ebanking.com www.Q2ebanking.com

The pace of innovation isn't slowing down. Consumer expectations have been forever changed by the advent of intuitive, customized, and data-driven experiences. The time for credit unions to rethink their digital banking strategy is now. Q2 offers the most comprehensive and adaptable smart

banking platform of its kind to deliver a complete range of financial services anytime, anywhere, on any device. We provide a more streamlined, integrated, and secure single view and interface to the entire digital banking experience. Q2 is focused on being your strategic partner for growth with tools and services to help you engage with account holders, save you time and money, and to enable you to quickly and easily develop financial services apps to win new accounts. At Q2 we're moving beyond status quo solutions and beyond digital banking.

Q2 is the NAFCU Services Preferred Partner for Online and Mobile Banking Platforms for Community Financial Institutions.



Quantivate

20250 144th Avenue NE, Suite 300 Woodinville, WA 98072 Phone: 800-969-4107 info@quantivate.com www.quantivate.com

Quantivate is an industry-leading provider of SaaS Governance, Risk, and Compliance solutions featuring an integrated suite of modules for Credit Unions. Including Business Continuity, Vendor Management, Enterprise Risk Management, IT GRC, Internal Audit, Regulatory Compliance, and Complaint Management.

Quantivate is the NAFCU Services Preferred Partner for Vendor and Contract Management.

R



RGS Business Advisors

David Seibert, President 174 Burke Ln. St. Paul, MN 55117 Phone: 952-258-9590 David@RGSBusinessAdvisors.com www.RGSBusinessAdvisors.com

RGS Business Advisors serves credit unions in the areas of Risk, Governance, and Strategy. We help you implement or improve Enterprise Risk Management (ERM), and we integrate ERM with board governance and strategy management.

- Fixed-fee/fixed-scope ERM projects starting at \$6,000
- Customized projects
- Monthly risk management support
- Alignment with 2017 COSO ERM Framework
- Balanced Scorecard strategy management implementation
- Key Risk Indicators
- Enterprise Risk Assessments
- Provide guidance, tools and templates

Let RGS Business Advisors help you improve the likelihood of strategic success, reduce surprises, and demonstrate risk proficiency to your important stakeholders.

RTE and Company LLC

Becky Terry, Founder 613 Bartram Court Flourtown, PA 19031 Phone: 703-282-0933 Fax: 267-604-9153 bterry@rt-e.com www.rt-e.com

RTE and Company is a client focused consulting company with a breadth and depth of industry knowledge and best practices. We embody a strong work ethic; we are successful when our clients are successful. We take pride in our attention to detail while still maintaining a big picture outlook.

S

SAFEChecks

Robin Johnson, Marketing/Sales 8934 Eton Avenue Canoga, CA 91304 Phone: 800-755-2265 Fax: 800-615-2265 robin@safechecks.com

SAFEChecks provides high-security business and personal checks designed with Frank Abagnale, and secure check writing software with Positive Pay. Since our founding in 1996, SAFEChecks has never had a check replicated or used in a check fraud scam. Our software includes signature controls and other features to prevent fraud.



Securian

John Underwood, National Sales Vice President 400 Robert Street St. Paul, MN 55101 Phone: 763-442-4348 John.underwood@securian.com www.securian.com

Protect your members from sudden unforeseen events that can cause financial hardship. Securian offers a broad array of turnkey and customized solutions. Let us help you implement successful programs using "best practices" with a focus on compliance.

Securian is the NAFCU Services Preferred Partner for Credit Insurance and Debt Protection.

The Servion Group

Bruce Goetsch, National Sales Manager 500 Main Street, Suite 100 New Brighton, MN 55112 Phone: 800-766-5626 or 651-631-3111 Fax: 651-789-7966 BGoetsch@myservion.com www.MyServion.com

The Servion Group—previously CU Companies—was founded in 1987 by three Minnesota Credit Unions wanting to offer competitive mortgage products. Today we have 60 Minnesota owners and partner with more than 300 financial institutions across the country. Our solutions span mortgage, title, realty, financial advisory, and commercial loan resources.

Share One, Inc.

Don Conrad, Senior Vice President 2650 Thousand Oaks Blvd., Suite 1120 Memphis, TN 38118 Phone: 800-888-0766 Fax: 901-362-8524 dconrad@shareone.com www.shareone.com

Share One, a CUSO headquartered in Memphis, TN, offers the advanced core processing software NewSolutions. The robust core system delivers exceptional value with the flexible and comprehensive solution that features a unique member-centric imaging system and efficient operational workflows. Call for a free demo at 800-888-0766 or visit us online at www.shareone.com.

Sharetec Systems

Joseph Reis, Regional Manager 7989 Lake Drive, MN 55014 Phone: 844-802-4441 simplicity@sharetec.com www.sharetec.com

Sharetec develops core processing solutions with two goals: make it smarter and keep it simple. Sharetec is committed to delivering excellent ROI and lower cost of ownership. With standard features that many other vendors consider extras, nearly 300 credit unions from Coast to Coast use Shatec every day.



Strategic Resource Management

Ben Mrva, EVP 5100 Poplar Avenue, Suite 2500 Memphis, TN 38137 Phone: 901-681-0204 bmrva@srmcorp.com www.srmcorp.com

Strategic Resource Management is an independent firm that draws on extensive experience, market insight, and a uniquely robust pricing database to help clients across the U.S. and Canada reduce costs and improve revenue.

Strategic Resource Management is the NAFCU Services Preferred Partner for Vendor Cost Benchmarking and Negotiation Services.

Symitar®, a Jack Henry Company

Tracy Almquist, Marketing Manager 8985 Balboa Avenue San Diego, CA 92123 Phone: 619-542-6951 talmquist@symitar.com www.symitar.com

More than 800 credit unions have chosen Symitar® because we help them save money, make money, and serve members. By combining proven core information processing systems with tightly integrated complementary solutions and unparalleled client service, we meet the needs of virtually any size credit union. Find out more at www.symitar.com.

F



Third Degree Advertising and Communications, Inc.

Roy Page, Chief Executive Officer Norman, OK 73069 Phone: 405-235-3020 Fax: 405-235-3021 roy@ThirdDegreeAdv.com www.ThirdDegreeAdv.com

Third Degree partners with progressive credit unions during periods of growth and transition to help you navigate the new realities of a more complex market environment. Third Degree's Marketing 180 is at the core of all engagements and has been refined over two decades of partnering with credit unions.

The Marketing 180 Process is rooted in research. More importantly, Third Degree translates that research into insights and action through: brand development, redevelopment and evolutions; strategic marketing plans; marketing/advertising/public relations campaigns; digital marketing strategies; social media strategies; planning and execution.

We are driven by four core values. Investigate. Innovate. Collaborate. Elevate.

We'll help you break new ground and break through the positioning clutter. Offerings, use cases and work is a short visit to Third-DegreeAdv.com. Here you'll gain a sense of who we are, how we work, and what it feels like to work with Third Degree. A conversation is even better.



Triad Financial Services, Inc.

Nikki O'Neill, Marketing Director 13901 Sutton Park Drive S., Suite 300 Jacksonville, Florida 32224 Phone: 800-522-2013 x1287 noneill@triadfs.com www.triadfs.com

Triad is a specialty finance company, offering one of the most profitable portfolios in today's market. Triad's turnkey indirect lending solution allows their partners to enter the manufactured home finance industry with little risk or operational cost.

Triad Financial Services is the NAFCU Services Preferred Partner for Indirect Consumer Lending.

Triscend^{NP}

Alexandria J. Staron, Vice President 1100 Parker Square, Suite 245 Flower Mound, TX 75028 Phone: 855-882-2739 Fax: 972-318-114 astaron@triscendnp.com www.triscendnp.com

TRISCENDNP benefits credit unions by taking an innovative approach to achieving the goals of executive retention and a healthy financial statement by designing and implementing customized solutions that are more financially efficient than traditional supplemental benefit plans. Whether your goals are expense reduction, capital recovery or both, TRISCENDNP can help.



TROY Group, Inc.

3 Bryan Drive
Wheeling, WV 26003
Phone: 304-232-0899
TROYsolutions@troygroup.com
www.TROYgroup.com/NAFCU

TROY Group, Inc., an HP Business Partner, is a worldwide leader of MICR and document security solutions. TROY offers AssurePay check printing software, MICR printers and specialized MICR inks and toners for tamper-resistant payments. TROY customers include 8 of the top 10 U.S. banks, key government accounts and distributors worldwide.

TROY security solutions are also used to mitigate document fraud and regulatory compliance. SecureDocs software empowers organizations to protect high-risk data by securing and serializing documents at the point of print. For the first time, organizations can extend information security, regulatory compliance, and IP protection to printed documents.



TrueCar

Graham Lentz,
Partner Development Manager
120 Broadway, Suite 200
Santa Monica, CA 90401
Phone: 424-258-8075
glentz@truecar.com
www.truecar.com

TrueCar is a digital automotive marketplace providing pricing transparency about what people paid for their cars, and enables consumers to engage with 15,000+ Certified Dealers. Credit Unions have access to this pipeline of in-market shoppers providing incremental auto loans.

TrueCar is the NAFCU Services Preferred Partner for Auto Buying Platforms.

V

van Wagenen Financial Services

Ron Paulin, VP, National Sales 6509 Flying Cloud Drive, Suite 100 Eden Prairie, MN 55344 Phone: 800-437-5171 rpaulin@vanwagenen.com www.vanwagenen.com

For over 80 years, van Wagenen has been North America's leader in claims administration, recoveries, commercial, residential, and auto insurance and insurance tracking services. Trusted by lenders of all sizes, we provide custom solutions to protect both your collateral and your bottom line–from small to catastrophic risks.



Vantiv, Inc.

Lauren Gonnella Copeland, Leader, Financial Institution Services Partner Channel 8500 Governors Hill Drive Symmes Township, OH 45249 Phone: 859-361-2963 lauren.gonnella@vantiv.com www.vantiv.com

Vantiv, Inc., is a leading payment processor differentiated by an integrated technology platform. Vantiv offers a comprehensive suite of traditional and innovative payment processing and technology solutions to financial institutions and merchants of all sizes, enabling them to address their payment processing needs through a single provider. We build strong relationships with our clients, helping them become more efficient, more secure, and more successful.

Vantiv is the NAFCU Services Preferred Partner for ATM, Debit Card & Gateway Processing; Credit Card Processing & Servicing.



Velocity

Steve Swanston, Executive VP, Sales P.O. Box 460939 Fort Lauderdale, FL 33346 Phone: 954-847-5800 info@myvelocity.com www.myvelocity.com

Velocity Solutions is the leading provider of revenue enhancement solutions to regional and community credit unions. Velocity's solutions are designed to drive new accounts, increase transactional activity, generate new fee income, and foster member loyalty.

Velocity Solutions is the NAFCU Services Preferred Partner for Account Holder Premium Card Rewards Programs.

Ventura/McDargh Real Estate Services

Thomas J. Ventura, President 10006 N. Dale Mabry Highway, Suite 204 Tampa, FL 33618 Phone: 813-264-0323 Fax: 813-968-6756 Tom.V@McDarghconsulting.com www.McDarghConsulting.com

Ventura/McDargh Real Estate Services is a nationally-respected independent third-party commercial real estate site inspection and consulting firm. Acting as eyes on the ground we support the Client's fact finding with thorough, unbiased property reporting using trusted and time-tested Best Practices and Procedures. Serving Lenders, Servicers, REITs, Investors, and others seeking data regarding assets.

W

Wacom Technology Corporation

Mike Dana, Business, Development Manager, Financial Services 1455 NW Irving Street, Suite 800 Portland, OR 97209 Phone: 503-525-3100 esign@wacom.com http://business.wacom.com

Wacom is the global leader in electronic signature capture. Wacom's patented electromagnetic resonance (EMR) technology is ideal for capturing handwritten signatures thanks to its exceptional accuracy and durability.

Wacom offers a wide range of color and monochrome signature pads as well as interactive pen displays to meet your business needs.



Wolters Kluwer

Terry Sadowski, Director of Sales 100 South Fifth Street, #700 Minneapolis, MN 55402 Phone: 512-200-1908 Terry.Sadowski@wolterskluwer.com www.wolterskluwerfs.com

Wolters Kluwer, the leading provider of regulatory compliance solutions and services, offers the industry's most trusted solutions to help credit unions address compliance requirements, reduce risk, increase growth, and operate more efficiently.

Wolters Kluwer is the NAFCU Services Preferred Partner for Consumer and Member Business Lending & Deposit Services.