

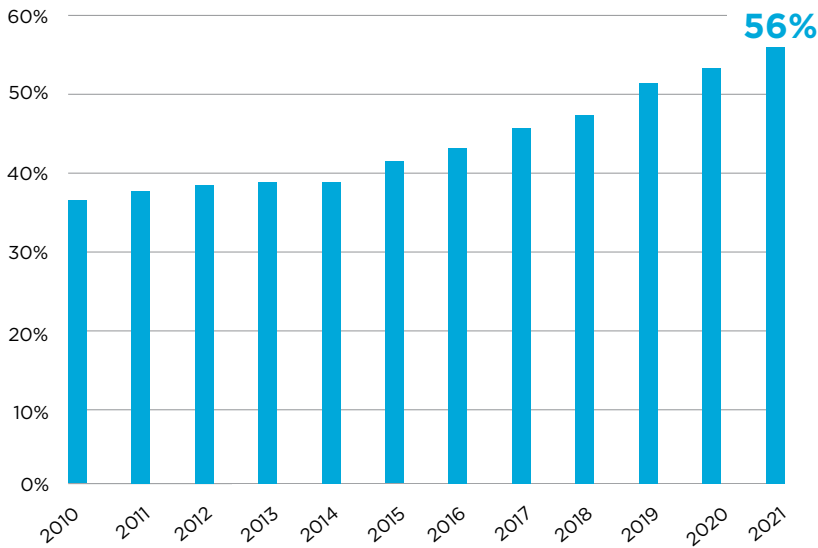


# 2021 ACCOMPLISHMENTS

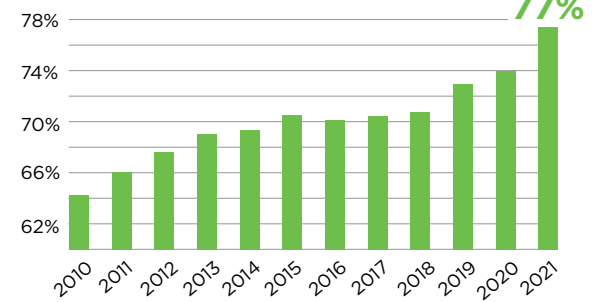
We're here to help you grow stronger.  
*Because to us, it's personal*  
NAFCU.ORG

## GROWTH

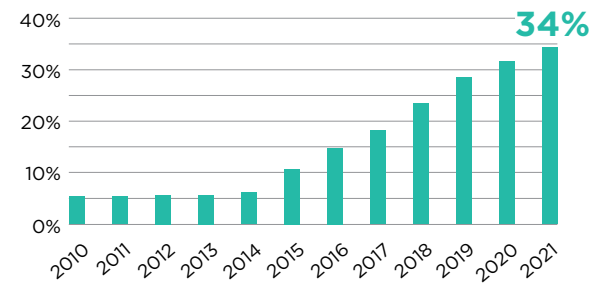
% of Total Assets: FICUs



% of Total Assets: FCUs



% of Total Assets: FISCUs



## ADVOCACY

### LEGISLATIVE AND REGULATORY WINS

- › **Greater loss mitigation flexibility** as the NCUA finalized a rule permitting the capitalization of interest on loan modifications for borrowers
- › **Legislation modernizing BSA/AML** statutes enacted
- › **The Supreme Court struck down** the expansive definition of “autodialer” that would have swept in cell phones and subjected credit unions to costly, frivolous class action lawsuits
- › **FHFA policy reform** eliminating the adverse market fee on mortgage refinance loans sold to the GSEs
- › **Troubled debt restructuring flexibility** secured via legislative provisions
- › **Governance policy modifications** introduced in the Senate and House of Representatives to protect credit unions, members, and employees
- › **Introduction of legislation** to give credit unions greater ability to serve small business members
- › **Bank chartering for non-bank fintechs** opposed via testimony before Congress
- › **Successfully opposed** expanded NCUA authorities over the SIF



## WORKING FOR YOU AMID THE PANDEMIC

- › **Temporary asset threshold relief** from the NCUA tempering the impact of record-high asset growth
- › **Simplified forgiveness of PPP loans** legislatively secured; testified before Congress on continuing challenges
- › **Partnered with the SBA and the EXIM Bank** to promote small business lending
- › **100+ letters sent** to advance policy issues
- › **400+ national media stories** recognizing credit unions
- › **Secured additional funding** for credit unions that are CDFIs



## SHEPHERDING CREDIT UNIONS TO COMPLIANCE SUCCESS

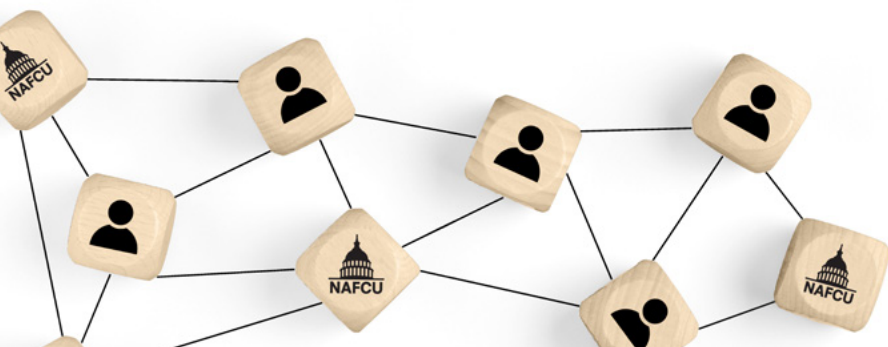
- › **Answering nearly 7,000 questions** from members via our direct compliance assistance program
- › **Publishing 160+** blog posts, articles, charts, guides and tools, totaling 1,200+ pages



## EDUCATION

### DELIVERING TRAINING AND NETWORKING OPPORTUNITIES

- › **Offered 13 virtual and hybrid** conferences and events
- › Our Online Training Center served **5,400+ credit union industry professionals** streaming 18,000+ hours of content
- › **400+ professionals at 120+ credit unions** have watched our refreshed New Staff Online Training, now available free for members
- › **Nearly 3,000 professionals** have earned our industry-leading certifications for compliance, risk, BSA and volunteer expertise
- › Added the ONES + CFPB Supervision Network, for a **total of 8 NAFCU Networks. 13,000+ registered users** can connect with peers to share ideas and solve challenges with fellow credit union professionals



## NAFCU SERVICES

### CHAMPIONING CREDIT UNIONS

- › **30 trusted, vetted business partners** helping credit unions transform and grow
- › **Connecting 30,000+ credit union professionals** with the latest research, market intelligence, and best practices. Our Preferred Partners supported credit union ingenuity through the crisis with new products and cutting-edge content
- › **200+ complimentary** educational webinars, podcasts, blog posts, demos, and more